



2009 Annual Report

Community Workshop and Training Center, Inc.



Our central Illinois organization provides programs and services to adults with disabilities, enriching their quality of life, promoting social change, and optimizing their potential for independence.

Leadership Thoughts.....

Celebrating 49 years of outstanding service to adults with disabilities, CWTC has been faced with overwhelming financial hurdles, decreasing receipts in contract packaging work, and a difficult environment for community employment possibilities. Because we have created stable and conservative business practices and apply principles of continuous quality improvement in service delivery, CWTC remains an organization of which to be proud! Our dedicated and compassionate staff members have endured cuts in pay, hours, and benefits, but have remained committed to serving our population. Our board members have worked with us to provide financial guidance and moral support and we thank them for being just a phone call away. Most importantly, the adults we serve are thriving, making choices, and living as independently as possible.

As you review this annual report, you'll find examples of CWTC living our mission to help people with disabilities. Thank you for your interest, support, and contributions to CWTC.

Gail M. Leiby
Executive Director

"I first became associated with CWTC as a Planning Analyst working for CAT in the mid 70's. My job was to assess CWTC's quality. To my surprise, I could not find any packaging mistakes, none period. This pride of workmanship still exists not only in packaging, but in all other aspects of CWTC. When we, CWTC, commit to doing a task, we do it right. As Board President, I am very proud to serve at an organization with such a great heritage of success."
Jim Boehm, President of CWTC

"With unwavering commitment to their mission and a scope of service that addresses the vocational, social, and economic well-being of persons with disabilities, Community Workshop and Training Center continues to be a valuable resource for our community. It's difficult to imagine our community without an organization like CWTC." Fred Guinn, President CWTC Foundation

"Speaking as a past board president and as the father of a disabled daughter, I have both enormous pride and heartfelt gratitude in what CWTC accomplishes to enrich the lives of people with disabilities. Clearly, giving people with disabilities opportunities for developing work skills and opportunities for independent living, that otherwise would not exist, make CWTC a most worthwhile and valuable service provider in our community, one deserving everyone's support." Scott Porter, Past President of CWTC

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Community Workshop and
Training Center, Inc.
3215 N. University Street
Peoria, IL 61604
309.686.3300
www.cwtc.org

CWTC offers a wide variety of programs and services to meet the individual needs of persons served.

Community Services

Community Housing

This program offers persons served the opportunity for daily living skills training based on individual choice in a group type setting. At CWTC, the three Intermediate Care Facilities and four Community Living Facilities are included in this program. Each has 24 hour supervision and is licensed by the Illinois Department of Public Health. **Program Outcome:** Number of residents facilitating own service plan: 30

Supported Living

This program refers to the support services that are offered to persons served in their residences in the community. Services offered in this program are based on the needs, preferences, and desires. Support services may include transportation training, leisure skill training, money management and meal planning. **Program Outcome:** Number of residents moving to a more independent setting: 6.

Community Integration

This program offers opportunities for community participation in activities of an individual's choice. These services may include volunteerism, leisure activities, vocational activities and training opportunities. The activities may occur at a day training site or in a variety of community settings. At CWTC, individuals are given the opportunity for meaningful work for part of their day, if they choose. **Program Outcome:** Number of consumers involved in paid or volunteer employment in the community: 46, the goal was 40.

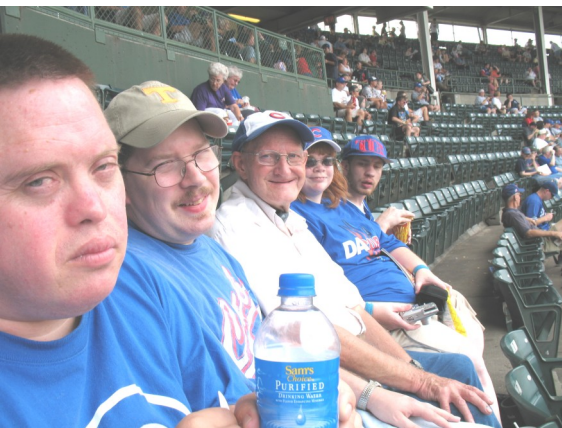
Employment Services

Organizational Employment Services

Organizational Employment Services provide consumers with remunerative work opportunities at CWTC and in the community. Training activities include instruction and support in developing work skills and work behaviors toward eventual community employment. **Program Outcome:** Number of consumers referred for community employment services: 20

Community Employment

Community Employment Services assist consumers in choosing, obtaining and maintaining community employment. This program includes job development, job-site training, and job supports. **Program Outcome:** Number of consumers obtaining community employment: 89; percent of consumers retaining community employment after one year: 81%.



Employment Transition Services

Employment Transition Services are services designed to assist students and their parents in the transition from school to work, school to post-secondary education, and school to adult community participation.

Program Outcome: Percent of consumers linked to adult employment service provider prior to graduation from high school: 100%

Employment Recovery Services

Employment Recovery Services utilize a strength-based approach to providing services to individuals with serious mental illness who are in recovery and desire to participate in meaningful activities such as employment/career advancement. **Program Outcome:** Referral Source Satisfaction: 83%

Psychosocial Rehabilitation Services

This service provides individuals with mental illness the opportunity to maximize their understanding and management of their symptoms while building vocational and employment skills. Services are designed to assist consumers to move toward increased independence in residential, vocational and social environments through recovery.

Program Outcome: Participants in recovery model skills training: 75%



We thank our contributors from July 1, 2008—June 30, 2009

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2009 Financials

"CWTC works with their clients, the community and business partners to provide opportunities for maximizing the potential of individuals with disabilities. CWTC provides these opportunities in a professional and respectful manner to all parties involved in the organization. We enjoy working with CWTC on a business basis, and have the greatest admiration for the work that they do each day."

Jeff Ward - South Side Bank

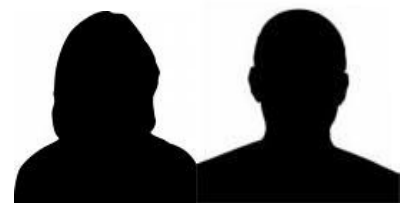
2009 Revenue

Fees for Service	\$3,373,150
Contract Packaging	\$2,087,514
Grants	\$1,198,654
Service Contracts	\$ 488,844
Other	\$ 364,125

2009 Expense

Salaries, Wages & Benefits	\$6,268,181
Occupancy	\$ 518,367
Miscellaneous	\$ 394,209
Consumables	\$ 330,874

2009 Service Stats



Female: 43%
Male: 57%

Developmental Disability: 46%
Multiple Disabilities: 40%
Mental Illness: 10%
Physical Disability: 4%

Age 16 - 21: 6%
Age 22 - 40: 42%
Age 41 - 59: 43%
Over age 60: 9%